



2016. Revive Annual Report



Caritas
Roman Catholic



LOTTERY FUNDED



Congregation of
The Holy Spirit
British
Province

A social
justice
project
of the

This is a summary of activities carried out by Revive during the period
January–December 2016.

Contents include pictures, graphics and narratives

Charity No: 227350
OISC No: N200900004

Revive Action Group: awareness and advocacy campaign at a UNISON event



Revive team enjoying the produce from our Allotment harvest



(ESOL) English classes well underway at the Spiritan Centre, Salford



2016 Refugee World Cup at the Albert Park, Salford



Meeting MP Mike Kane at Wythenshawe Community event, October 2016



Music for all ages at Revive's Music Therapy workshops



Former service user and Volunteer at Revive, sharing his story



Working with students at Loreto College to raise awareness



Who are we?

Revive is an independent community project which provides free practical support, services and advocacy for refugees and people seeking asylum - regardless of race, religion, gender, sexuality, disability, age or beliefs.

Founded in Salford, in 2002, as a social justice project of the SPIRITANS (Congregation of the Holy Spirit), Revive enjoys the support of CARITAS, Diocese of Salford as it stands in solidarity with refugees and people seeking asylum.

Our work is underpinned and inspired by the Christian values of compassion, service, equality and respect for human dignity. Revive's aims are to promote access to rights, safety, stability and independence.

Revive provides a range of high quality services, with a friendly drop-in sessions, offering advice, guidance and support on immigration,

housing, health care and enrichment programmes/ courses. It also offers emergency provisions, specialised casework, advocacy and volunteering opportunities to the asylum and refugee community.



Mission statement

Our work is underpinned and inspired by the Christian values of compassion, service, equality and respect for human dignity. Revive's aims are to promote access to rights, safety, stability and independence.

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We meet our objectives as follows;

- We offer free emotional and practical support, specialised casework and advocacy to refugees and people seeking asylum.
- Provide social work support to those in need to help improve their mental and social wellbeing. In particular we support people who are impacted by and have suffered trauma within their home countries. Support can be long or short term.
- Provide immigration advice to our service users as a path to community integration.
- English for Speakers of other Languages (ESOL course)
- Enrichment programmes (Women's Group, Revive Advocacy Group, Allotment, Music, Young Adult Social Club, Wellbeing and Employability (including IT) Course)
- Volunteering opportunities
- Emergency provisions for people who need them

Our vision

Revive advocates for the rights of refugees and people seeking asylum. The organisation actively supports campaigns against discriminatory policies and aims to educate local communities about the UK asylum and immigration process. In addition, Revive aims to support the social integration and wellbeing of our clients

and seeks ways to overcome causes of poverty and social injustice forced upon refugees and those seeking asylum.

2016 has been another very busy year for Revive, with the continued delivery of remarkable outcomes under the Big Lottery part-funded Greater Manchester

Refugee Support Partnership Network project. Revive continues to deliver in the areas of Immigration Advice Services, Specialist Social Work casework and advice services as well as well-being and numerous outreach programmes, which will be highlighted in this report.





Revive team harvesting at the allotment

From the Social Work Department

The social work department delivers three projects, including casework support through weekly drop-ins, duty and short-term crisis intervention and a complex casework service.

The aim of our social work team is to promote access to rights, choice and safety, which Revive believes every individual should have.

They do this through therapeutic techniques, offering both practical and emotional support. There is an utmost commitment to building trust and establishing a strong support framework. Building resilience, confidence and reconnection with self are priorities.

The social work team is able to support service users in all aspects

of life. This is achieved through support at the drop-in sessions, home visits, advocacy, outreach work and facilitation of multi-agency meetings. Action plans are developed between service users and social workers. Social workers explore issues of grief, loss and trauma, using psycho-educational tools and strength-based models of practice.



Numerous success stories have come from the amazing work of the social work team, including Abdelaziz (pictured). Abdelaziz fled his home country of Sudan and arrived in the UK frightened, alone and unable to speak English.

Thanks to the Revive Social Work team, he now has Refugee Status, is happily enrolled on an English course at The

Manchester College and has also secured a job, working for Amazon. He said: “When I come to Revive, I don’t feel worried about things anymore, I feel safe and I feel supported.” He felt empowered by the emotional and psychological support that he received from the Revive team. “Now I feel peace”, he said.

A Case Study from the Social Work department

Mr & Mrs R. Rashid (used name) were referred to Revive's Social Work Team by the local Community Mental Health Team (CMHT). They are currently awaiting an appeal date for their asylum claim.

During the initial home visit, Mr Rashid was very heavily sedated and Mrs Rashid was clearly very distressed and anxious. Mr Rashid has a diagnosis of PTSD, having experienced torture in his home country.

During later visits it was discovered that domestic violence had been an issue and that the three children were witnessing Mr Rashid's violent outbursts, as well as witnessing self-harm. The two older children disclosed that things are very stressful at home and the youngest child was beginning to copy his dad's behaviour.

After completion of the risk assessment, they were added to the list of 'at risk' clients. A phone call was later received from Child and

Adolescent Mental Health Services (CAMHS) to report a serious safeguarding concern that had been disclosed to them by one of the children. A referral was made to the local Children's Services by Revive and CAMHS.

After a Social Worker from the Local Authority was assigned to the case, a joint home visit with them was conducted, in line with our commitment to multi-agency working. Further to this, Revive was invited to attend a Strategy Discussion to ascertain whether a Section 47 inquiry would need to be initiated. It was decided that the case should be held at Team Around the Child (TAC) level with Social Worker from Revive taking the role of the Lead Professional. The case was then closed to Children's Services.

Revive continued to conduct home visits and develop a trusting relationship with Mrs Rashid as it had been identified that she needed therapeutic support. She disclosed that she has been suffering from panic attacks and that this was affecting her memory. Through the therapeutic social work approach, grounding

techniques were discussed with her. A referral had been made for Psychology.

Revive identified that the children were taking on a lot of caring responsibilities. The eldest child had a serious caring role within the family, and is the protective factor for the two younger siblings. A referral was made to Young Carers and they wrote to inform that they would be undertaking an assessment. Revive could establish joint work with them through the sharing of information and their inclusion in the Team, around the Child process.

Approaches to working with children have to be sensitive and age appropriate. Building trust and creating a safe environment is paramount to any constructive work being undertaken with a family. Revive has worked with this family for seven months and within that time, there have been serious concerns for the wellbeing of the children.

These have been reported to our Safeguarding meetings and the family are currently on

our Safeguarding list. This is currently being managed through Team Around the Child Meetings (TAC) that are held at the children's school with all the professionals and the family involved. This enables the all the professionals involved with the family to work together to provide an action plan of support for the family.

During the time working with the family, Revive's Social Work team established trust to enable Mrs Rashid to discuss safely her past experiences. She has reported that she feels safe having someone there to talk to.

Alongside this, Revive has been able to write a report for the family to submit as evidence for

their asylum appeal and will be attending court as a witness for them. The case is still pending but the family now have integrated support through a multi-agency approach and the complex casework model has allowed systemic work with both the parents and the children. As a result, Mrs Rashid and the children feel safer and more supported. Mr Rashid has also begun to engage in conversation.

Revive continue to support the family.

This case study clearly demonstrates the value of Revive's work. Rashid Family were suffering pressures that were having detrimental effects on every member of

the family, including the children, who were suffering as a result of their father's increasingly violent tendencies and lack of access to support. While the asylum seeking process is long and arduous, the support that the family is now receiving from Revive and other professionals will be invaluable. The importance of having someone to trust and confide in should not be underestimated.

Having established relationships with the school and mentioned professionals, the children now feel safe, protected and valued, which every child should.

Short-term Case Study

Mr. M was granted refugee status in the UK because he was at risk of persecution in Syria, where he had already experienced torture and hostility.

Mr. M had not yet received his Biometrics Permit Card and had been left homeless. He had no financial support, he was displaying symptoms of PTSD and his mental health was rapidly deteriorating. Mr. M had no support network and since arriving in England he had been unable to

register with a GP. He was unaware of his rights to accessing health services.

Mr. M went to several organisations to receive support but was unsuccessful. Revive supported Mr. M through short-term casework, using a holistic therapeutic approach. Together, Revive and Mr. M came up with a support plan, addressing his immediate crisis needs.

Revive helped Mr. M register with a GP and

enabled him to gain access to housing, advocating his priority need, due to his increasing vulnerability. Mr. M was given full housing duty from the evidence provided by the GP and a detailed report from Revive. Mr. M successfully accessed accommodation and welfare benefits. He was referred to psychological services and a wellbeing group, where he continues to gain confidence in a safe group environment.



REVIVE
feels like the
FAMILY
I left behind

From the Immigration Department

The aim of our immigration service is to provide free immigration advice to refugees and people seeking asylum.

Syrian couple happily reunited



Throughout the year, Revive has continued to run a weekly drop-in session, providing one-off advice with applications for biometric residence permits and travel documents. Revive has been able to assist a number of service users with the family reunification process, which is high in demand. This is a crucial service, because of the exorbitant costs of access to lawyers and legal representatives.

Revive would have loved to take on many more cases if we had the capacity.

Revive has continued to assist vulnerable long-term migrants seeking to remain in the UK on Human Rights grounds. As there is no legal aid currently in place for applications of this nature, it is an otherwise highly expensive process.

Father reunited with his wife and children, from Sudan



The Immigration Team have also made some enormous achievements this year on behalf of our service users. Majed (pictured) was recently reunited with his family from Syria, after having fled his city and taken the perilous journey on a rubber dinghy from Turkey to Greece, before making his way to the UK.

With the support of Revive and its

partnership with the British Red Cross Majed was successful in his application for refugee status and family reunion process.

Majed spoke at last year's Advent Service of Hope for Refugees, which was jointly organized by Revive, Caritas and CAFOD, in Salford. He said: "When I arrived, I found that I was met by so many good people. Words really cannot express my

feelings. I am so happy now to be reunited with my family and so very thankful to all of the good people who helped me to get them here, especially the Revive team."

Majed is a valued friend and volunteer at Revive and is looking forward to spending the coming months with his family and giving something back to the local community that has welcomed him.

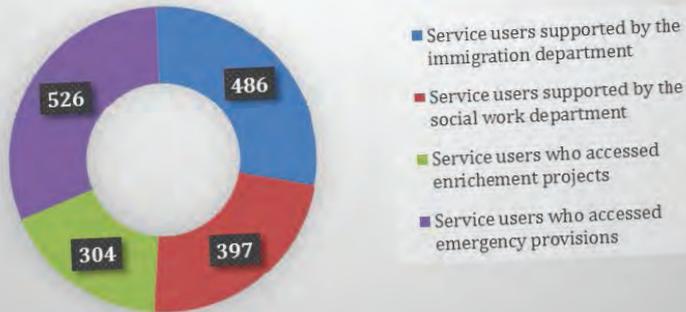




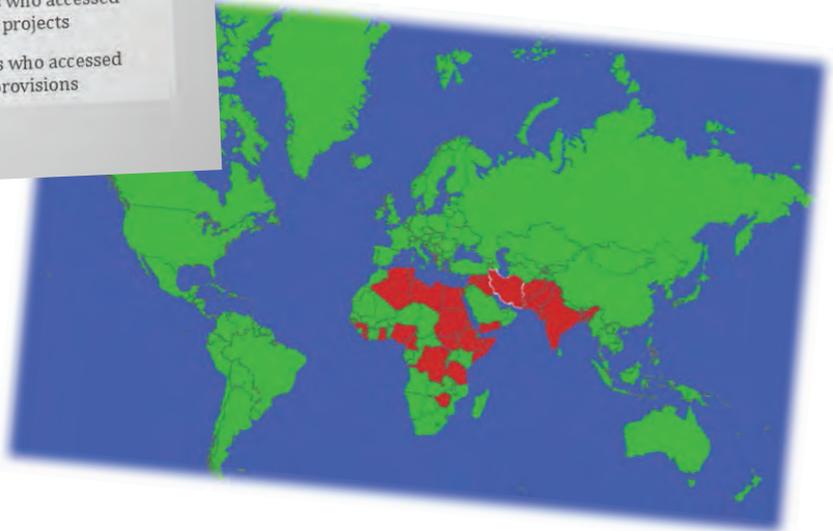
The year in numbers

Where our service users have come from

How our service users were supported in 2016



Our service users have come from a huge range of countries, including Afghanistan, Albania, Algeria, Democratic Republic of Congo, Egypt, Eritrea, Guinea, Iran, Iraq, Kuwait, Lebanon, Libya, Nigeria, Pakistan, Palestine, Sudan, Yemen, Ethiopia, India, Tunisia, Tanzania, Liberia, Bangladesh, Jamaica, Kuwait and Syria.



Revive's volunteering programme

Revive could not do all the work that they do without the enormous contributions of our team of volunteers. We are proud to represent a huge range of different nationalities and cultures, creating a very diverse work force, with a shared goal of improving the lives of vulnerable people.

All of our volunteers are highly valued for their skills and dedication and are the cogs to the work of Revive.

How can I get involved?

Like the sound of what we do?

Have some free time to offer your skills?

We are constantly welcoming new volunteers to help out across our drop-in sessions, in administration support, writing blogs, interpreting, teaching English, coming up with new fundraising initiatives, and helping out with running any of our enrichment projects.

Make a difference to your community; join us, show your support and walk alongside refugees and people seeking asylum in Manchester.

Interested?

Contact Pat, at pat.o@revive-uk.org to find out about current opportunities.



Shindar is just one of our inspirational volunteers who have contributed to Revive's work. He came to the UK from Syria, seeking asylum. Whilst awaiting a decision from the Home Office, an asylum seeker is not permitted to work legally. Shindar used this time building up a bank of skills by interpreting for people at meetings and at services at Revive.

A fierce determination and an enormous heart have powered his journey in building a life in the UK and he fully deserves the job that he has now been given by Recovery Support, who recognised what a talent he had. Shindar is testament to the value of volunteering and we have no doubt that he will go on to do even greater things in years to come.

Celebrating our Volunteers

Friday 25th November, the Greater Manchester Refugee Support Partnership put on the 'Volunteer Celebration Event', to thank and celebrate the efforts and success of all the volunteers in the partnership. It was a truly fantastic event, with fun, games and plenty of delicious food.

Everyone made posters with words that they felt best represented our shared values.

"Respect", "United", "Motivation", "Diversity", "Humanity Prevails" and "Openness" were just some of their ideas.

Staff and volunteers from all the partnership organisations (Revive, Refugee Action, Rainbow Haven and the British Red Cross) attended and we were lucky enough to be treated to a performance by the amazingly talented WAST (Women Asylum Seekers Together) choir.



Many congratulations to Siroosh on his nomination for the Heart of Salford Alan Henning Community Volunteer Award. He fully deserves his nomination.

He is one of our dedicated and dependable volunteers. He is truly an asset to our team and we have all learnt so much from him.

Revive was also nominated for two Awards:

- the Charity of the Year and
- the Volunteering Team of the Year.

“Human dignity is about allowing life to flourish...”

- MP Mike Kane at Refugee Listening Event

“As a human race we need to help each other”

- 14 year-old student at Loreto High School

“This is your home too”

- girl, aged 10: a message to refugees at Advent Service

“Thank you to Revive for providing me with the necessary support, assistance and advice”

- service user

The Year in Quotes

“You have helped me when no one would”

- service user

“I love coming to Revive’s allotment garden. It’s a place that gives me a little space in this mad world... to me this is a garden of peace”

- service user

“I have trust in you. You helped me in a difficult time in my life, when nobody knew me and nobody was caring for me. I am old. My heart remembers the work you all did for me. I thank god for your help”

- service user

“You have helped me so much. You understood my problems and helped me to solved them... I will miss Revive. I am so thankful. I will always remember”

- service user

Our Enrichment Projects

At Revive, we believe that the Enrichment Projects that we offer our service users are very important. They enable and enhance social and mental health well-being and support as well as providing a platform for people to learn new skills and forge relationships. The projects are holistic and therapeutic and continue to allow people to gain confidence and feel empowered.



Revive Action Group performing at Unison event

Revive Action Group (RAG)

The Revive Action group is as active as ever and its aim is to raise awareness about the issues that refugees and people seeking asylum face. Their work seeks to educate the community. This year alone, they have participated in numerous campaigns, protests and spoken on local radio station.

Dignity for Dianne Ngoza

One campaign that Revive Action Group was heavily involved with was the campaign for Justice for Dianne Ngoza. She was unfairly detained and was facing deportation from the UK.

After a series of mistakes beyond her control, she had her asylum claim rejected and was left homeless and destitute for a number of years, ultimately facing deportation.

Dianne is an active member of the Greater Manchester Community and a valued member of the Revive Action Group. Campaigners and activists from Revive, RAPAR, Stand up to Racism, and many others, supported Dianne in her fight for justice, reflecting what a valued and respected woman she is. The campaigns were successful

in influencing the Home Office to review Dianne's case and back down from their detention and deportation programme for her.

Thankfully, after a very long battle, Dianne has been released from detention and not deported. The struggle to regularise Dianne's stay in the United Kingdom still remains.

She said this in a speech: "It's up to each one of us, no matter how insignificant you think you are, as long as we are consistent and never lose hope, we can make a difference..."

RAG campaigners protesting outside Dallas Court



Advocacy and edutainment at schools

Revive's Action Group also goes to schools to promote their work and in April, went to Rainford High Technology College in St Helens. They prepared and delivered a presentation, in order to provide basic information about asylum seekers and refugees in the UK to the students.

The response from the students was overwhelming and their level of engagement was highly encouraging.

Wellbeing Course

The Well-being course is another exciting initiatives of Revive.

We ran the course twice, during the year, for free for our service users and their families. The course seeks to offer different skills and techniques for self-care and selfmanagement.

In the classes, the coaches also promote healthy eating and self-care, which are easily neglected at times of trauma or stress. Revive sees this as vitally important and is working closely with their service users to learn to put themselves first, react to their bodies and keep a clear, healthy mind and body. The classes provide precious rest bite for the demanding pressures of daily life mental health and emotional issues.



Wellbeing
Classes



Employability Course

Many of our service users have reported that one of the most frustrating things about the resettlement process is that they are unable to legally work, until their refugee status is granted. This can be hugely degrading and can lead to rapidly decreasing feelings of self worth and confidence. Going months and sometimes years without working, makes the task of ultimately finding work even more difficult, particularly for somebody who is unfamiliar with the British system and protocols.

Revive recognizes this, and has begun the employability course. This has been ongoing since February 2016 and has been a resounding success. The course is facilitated by 'Visible Outcomes' and

supported by the Greater Manchester Refugee Support Project.

The course content includes but is not limited to : - Presentation skills (for interviews and public speaking) - Volunteering and community activity information - Basic computer skills - CV writing and job application advice - Job hunting advice, help accessing employers and job websites- And most importantly, giving motivation, confidence and promoting self-esteem

The support offered throughout the course instills beneficiaries with confidence, knowledge and the skills required to begin searching for a job. Feedback has been positive with 70% of participants reporting demonstrable improved access to work. Four out of twelve regular attenders have also begun volunteering at Revive until they are granted the right to work, meaning they will be well prepared when the time comes to apply for paid employment.



Employability course

(ESOL) English Lessons

The language barrier poses the biggest challenge to new arrivals. This can lead very quickly to extreme feelings of loneliness, exclusion and can ultimately lead to mental health problems. For this reason, Revive sees it as vitally important to offer free English classes and does so every Wednesday at the Spiritan Centre in Salford.

The sessions are run by a team of passionate volunteers. They offer classroom teaching and also arrange field trips and outings, where English skills can be applied in a real-life context. This has been reported to significantly help with the orientation process.

Gaining English skills has been proven to drastically improve people's chances of success and integration in the community, which most people are so keen to do.

The sessions are supported by volunteers from local boys school St Ambrose College, in Hale Barn, who come armed with a fresh, innovative approach to teaching.

Such dedication is inspiring to see and the skills that service users gain in developing their language skills can greatly aid their integration and chance to find employment.

Numbers of attendees fluctuates as clients enroll in colleges but normally around 25 people attend weekly. For regular attendees significant improvement has been remarked in confidence and technical ability.



REVIVE - We need your support!!!



187 Grey Mare Lane, Beswick,
Manchester M11 3ND

Do you have:

- Time to give as a volunteer
- Toiletries
- Household items
- Spare computers
- Monetary donations
- Dried and tinned foods
eg. Rice, oil, pasta, noodles,
tinned tomatoes, beans,
tuna, corned beef



Contact: **Uchenna Odenigbo**

Telephone: **0161 223 5668** Email: **info@revive-uk.org**

Volunteering Programme at Revive

Do you want to give your time to a worthwhile project/cause?

Do you have language skills in;

ARABIC

AHMARIC

ALBANIA

URDU

FARSI

PUNJABI

KURDISH

FRENCH

TIGRINYA

SPANISH

AHMARIC

CANTONISE

OROMO

?

Walk alongside and support refugees and people seeking asylum through the following ways;

- **Share your gifts, skills and talents**
- **Join our befriending team**
- **Provide various administrative support in the office/drop-ins**
- **Be a fund raiser**
- **Write articles,Blog, News letter, social media,website editing**
- **Help organise our enrichment projects. These are: women's group, allotment project, Revive Action group(campaign/ advocacy. We need help with building the group's confidence, public speaking, theatre skills).**

Interested? Contact us at the address on page 21 or send an email to pat.o@revive-uk.org for more information.

E-mail: info@revive-uk.org

Website: www.revive-uk.org

Registered Charity No: 227350

OISC No. N200900004



Music Therapy Workshop

A music therapy pilot project has been established at Revive's centre in Salford, in partnership with Nordoff Robbins music therapy centre. Individual and group sessions are offered every Wednesday morning between 10.00am and 12.30pm, open to all service users, family and friends.

The aims of the project are to provide service users with an experience of being valued by others, thus building confidence. It also will allow participants to gain a sense of achievement and control and provide relief for those suffering with stress or trauma.

Spontaneous sharing of songs and music from each of our countries has heightened community feeling and has

enabled a group sense of achievement when everyone has joined in and played or learnt that song together.

Looking forward, we are hoping the project can reach out to more people in the community, bringing a greater number of isolated and vulnerable to individual or group sessions.



Women's Group

The women's group remains to be one of our most popular enrichment projects, bringing women together for support, conversation and empowerment.

The group is coordinated by our volunteers Maureen and Paddy and their aim is to create a safe, sharing environment, where friendships can blossom and women can feel free to

Many women have reported that the resettlement period in the UK can be a lonely one and value the Women's Group for its warm, inclusive environment.

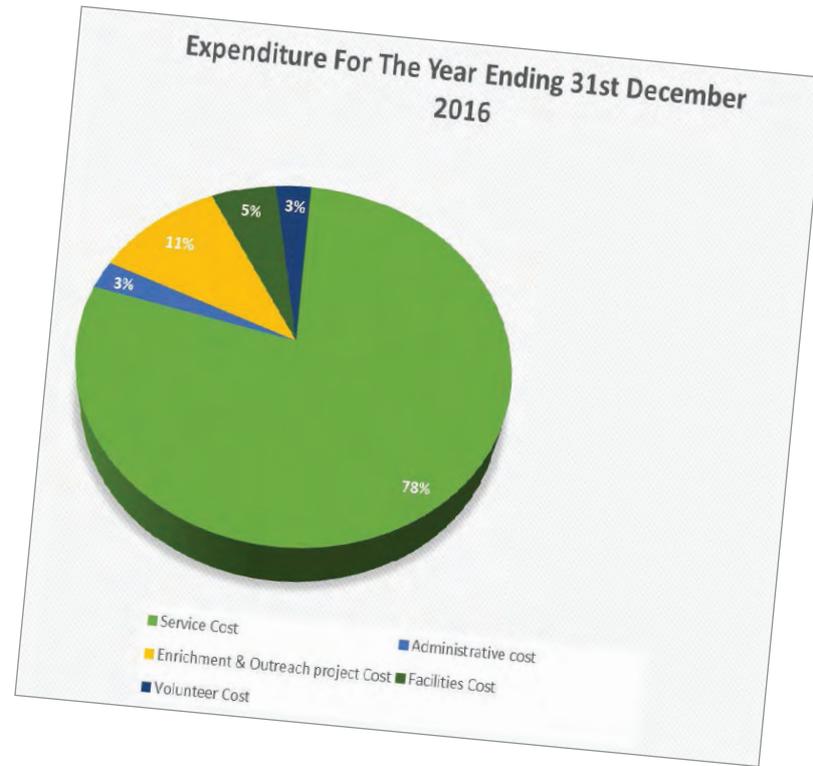
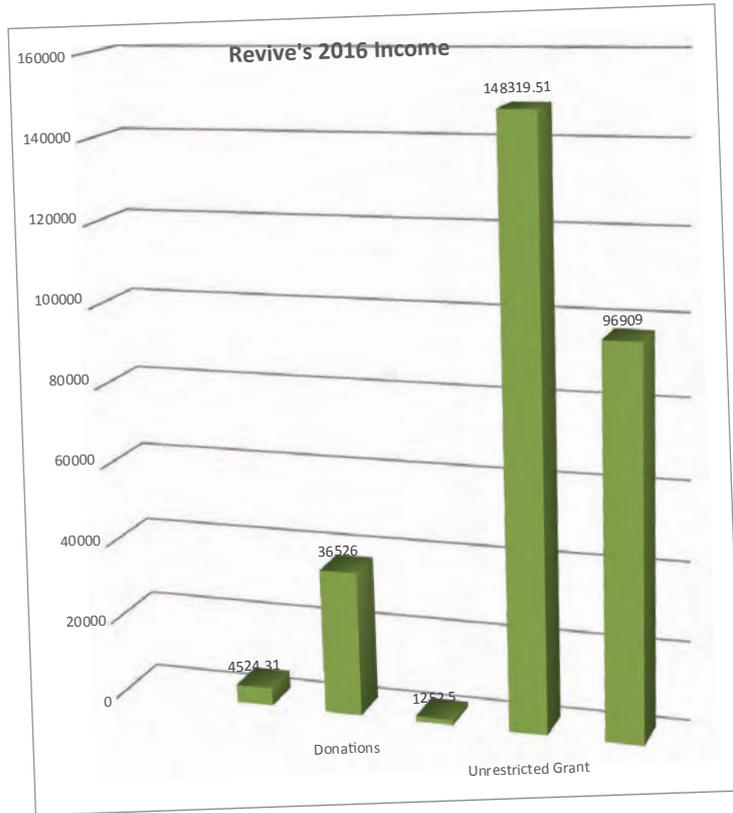
In 2016, the ladies have been more creative than ever, coming up with new and exciting arts and crafts projects that they have been able to sell at local fairs and events. They have made beautiful little handcrafted teddies

using pipe cleaners and brooches from recycled metals and mirrors and hairclips, which they have woven designs onto. Not only does this allow the ladies' creativity to fly, but it also promotes a sustainable and environmentally friendly approach to business and production.

Other wonderful creations that have come from the group have been fridge magnets, pegs and little trinkets, sourcing recycled beads and materials to make them with. The gift cards that the ladies continue to make have been very popular, with intricate designs for all occasions. The women have also experimented with a variety of new mediums and everyone particularly enjoyed exploring spray-painting techniques, not being afraid to get a little messy!



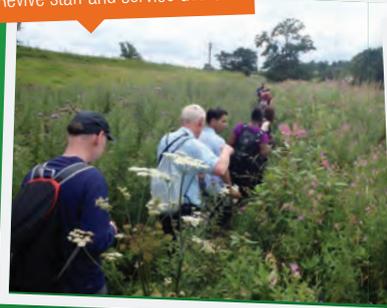
Financial report **Revive's 2016 Income**



Members of the Revive team at protest against Dianne Ngoza's detention



Day out in beautiful natural surroundings at Ribble Valley, for Revive staff and service users



Volunteers from Revive, Refugee Action and Red Cross unite



Events from 2016 in Pictures

Volunteers from Revive, Refugee Action and Red Cross unite



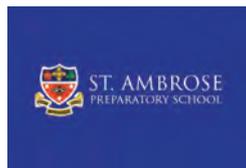
Revive volunteers and service users having fun at our End of Year party



Child plays at an outing programme



Finally, an enormous thank you to our Partners, schools and organisations who support our work in so many ways:



Contact Us

MAIN OFFICE

Monday - Friday – 9:00am - 5:00pm

Revive: 187 Grey Mare Lane, Beswick, Manchester M11 3ND.

Tel: 0161 223 5668 ■ Fax: 0161 2239195 ■ Email: info@revive-uk.org

www.revive-uk.org

ADVICE SERVICE / DROP-IN

Beswick

Tuesday – 11:30am-4:30pm *(2.30pm last entry)*

St Brigid's Parish Hall, Grey Mare Lane, Beswick, Manchester M11 3ND ■ Tel: 07500 662 596

Salford

Wednesday – 10:00am – 4:00pm *(2.30pm last entry)*

Spiritan Centre, Just Youth, North Allerton Road, Lower Kersal, Salford M7 3TP ■ Tel: 07500 662 595

ENRICHMENT PROJECTS

Revive Women's Group

Monday

12.00 noon – 2.00pm

St Brigid's Parish Hall,
Grey Mare Lane, Beswick,
Manchester M11 3ND

Revive Allotment Project

Wednesday

10:30am – 2.30pm

187 Grey Mare Lane,
Beswick, Manchester
M11 3ND

Revive Action Group

**(Campaign and
Advocacy)**

Friday 3.00pm – 5.00pm

St Brigid's Parish Hall.
Grey Mare Lane, Beswick,
Manchester M11 3ND

English Classes

Wednesday

1.30pm – 3.30pm

The Spiritan Centre.
No1 North Allerton Road,
Lower Kersal,
Salford M7 3TP

Young Adult Social Club

Thursday

1.30pm – 5.00pm

The Spiritan Centre.
No 1 North Allerton Road,
Lower Kersal,
Salford M7 3TP