

During the advice session



The advisor will make notes about your query on a form. This is a record so that the advisor knows how you have been helped.

The advisor may want to refer you to another agency and this will only be done with your permission.

The advisor may need to follow up part of your query after the advice session. If this is the case, they will contact you about this.

After the session you are welcome to stay at the drop in and have a hot drink and chat to other people there.

You are welcome to come to the drop in every Wednesday and all advice is free.



Revive Beswick Drop-in

St Brigid's Parish Hall
Grey Mare Lane
Manchester
M11 3DR

Tel: 0161 223 5668

Welcome to our Beswick Drop-in Services

Tuesdays: 11:30am - 4:00 pm

(Early queuing from 9.30am is recommended.
Last entry is 2.30pm, but for the queue for the services,
and depending on how busy it is, the drop-in may close
earlier).





When you arrive at the Revive Drop-in you will need to sign in

The advisors see clients in the order that they have arrived. Once you have signed in, you will need to wait for your turn to be seen. All appointments to see advisors are free and do not cost any money



At the drop in you will be able to have a hot drink of tea or coffee, whilst you wait for your appointment.



We also have clothes and food that you can take away with you for free

What Happens when you see an advisor?



The advisor will ask you some questions for example:

- What is your name?
- What is your nationality?
- What is your telephone number?
- Where do you live?

These questions are so that we know how to contact you about any queries that you have. The advisor will then talk to you about your query.

The session that you have with the advisor is confidential. We will only talk to other agencies about your query if you agree for us to do so.

We will only speak to other agencies without your permission if we think that you may hurt or harm yourself or others.