



REVIVE

2015 Annual

REPORT

A social justice project of the
Congregation 
of the Holy Spirit
British Province

Support Partnership

Caritas
Diocese of Salford



LOTTERY FUNDED

This is a summary of activities carried out by
Revive in 2015.
Contents include pictures, graphics and narratives.

OISC No: N200900004
Charity No: 227350

REVIVE

Revive is an independent community project which provides free practical support, services and advocacy for refugees and people seeking asylum, regardless of race, religion, gender, sexuality, disability, age or beliefs.

Founded in Salford, in 2002, as a social justice project of the SPIRITANS (Congregation of the Holy Spirit), Revive enjoys the support of CARITAS, Diocese of Salford as it stands in solidarity with refugees and forcibly displaced persons seeking asylum.

Our work is underpinned and inspired by the Christian values of compassion, service, equality and respect for human dignity. Revive aims are to promote access to rights, safety, stability and independence.

Revive provides a range of high quality services with a friendly drop-in services offering advice, guidance and support on immigration, housing, health care and training courses. It also offers emergency provisions, specialised casework, advocacy and volunteering opportunities to the asylum and refugees community.

Revive, in partnership with British Red Cross, Refugee Action and Rainbow Haven have received grants from the Big Lottery Fund for five years (2015 – 2020) to support their work with Refugees and Asylum Seekers in Greater Manchester, with six hubs of drop-ins running in Manchester, Salford, Wigan, Oldham, Bolton and Rochdale.

Revive manages the service hub in Salford and in addition will offer specialist one-to-one OISC level 2 legal advice and social work support by referral, or by appointment at their Manchester offices or by outreach.



Mission Statement

To accompany and support refugees and people seeking asylum, with compassion, equality and respect for human dignity.

To walk beside them in their difficulties, regardless of race, religion, gender, sexuality, disability, age or beliefs.

We meet our objectives as follows;

- We Offer free emotional and practical support, specialised casework, advocacy to refugees and people seeking asylum.
- Provide social work support to those in need to help improve their

mental and social wellbeing, in particular support people who are impacted by and have suffered trauma within their home countries.

- Provide immigration advice to our service user as a path to community integration.
- English for Speakers of other Languages (ESOL course)
- Support can be long or short term.
- Wellbeing and Employability (including IT) course
- Volunteering opportunities
- Emergency provisions

Our vision

Revive advocates for rights of refugees and people seeking asylum. The organisation actively supports campaigns against discriminatory policies and aims to educate local communities about the UK asylum and immigration process. In addition, Revive aims

to support the social integration and wellbeing of our clients and seeks ways to overcome causes of poverty and social injustice forced upon refugees and those seeking asylum.

2015 has been a very busy and remarkable year

It that has seen Revive join in with other refugee support organisations (British Red Cross, Refugee Action and Rainbow Haven) under the Big lottery funded Greater Manchester Refugee Support Partnership Network. Revive was selected to deliver Immigration Advice Services, specialist Social Work casework and advice services as well as other well-being programmes.

This has meant the recruitment of an

additional member of the immigration team tasked with providing advice, support and representation to refugees and asylum seekers at OISC Level 2 to all the participating hubs in the Manchester area and a qualified Social worker. This year, Kenneth Okoli, who has been Revive's manager for 6 years has had to move on and Uchenna Odenigbo has come on board as Revive's new manager.

Some of Revive team



Our Team

Our team consist of a diverse, passionate and committed professional who involved in the day to day operations of Revive project.

Revive is well supported by a pool of passionate and committed volunteers. We are proud to state that 50% of Revive's work is done by volunteers who come from diverse backgrounds. The capacity of clients we support is dependent on the number of students and volunteers we have at one given time. Without their incredible and

invaluable support we would not be able to achieve as much as we do.

To fulfil our mission, Revive continues to run series of projects designed to empower and improve the confidence of our service users. Revive's services remain in the areas of social work and case work support, drop-in services for immediate advice, immigration services and enrichment projects(The Women's group, the Revive Action Group/campaign and advocacy, the allotment programme).

From the Social work department

The aim of the social work complex casework team is to promote access to rights, choice and safety and uses a framework underpinned by the principles of recovery. We work in collaboration with individuals and families accessing the service. There is a commitment to building trust, resilience and reconnection with self, family and networks. A majority of people accessing the service have experienced complex trauma.

Within the reporting period, we have

received 34 referrals from partner agencies and through internal referrals from the drop-in and immigration department.

The main challenges facing the Social work department have been balancing the long term complex casework services with the demand that has arose through the drop-in, requiring immediate crisis work. This has meant that less cases have been taken on this year in the social work team.

Case Studies:

Charlotte came in contact with Revive from attending Revive's Social Work advice drop-in. Charlotte was given her refugee leave to remain status in 2015 after escaping the war in Syria. Charlotte has a history of domestic violence and experienced trauma and distress. Charlotte's daughter became delayed in her development due to experiences of trauma in Syria, regularly hearing bomb explosions, witnessing violence, experiencing hyper arousal and was impacted by dislocation and relocation. Revive's social worker, undertaking therapeutic work with Charlotte using a sensitive approach due to the complexity of the work and underpinned trauma recovery principles. We offered an Early Help Assessment due to safeguarding concerns and undertaken exercises which explored positive healthy relationship with Charlotte.

Munzer Abbas was referred internally from the drop In for Social work case work. Munzer was granted Refugee status in 2014 after travelling from Sudan. He has a sight impairment that affects his ability to carry out day to day tasks and has a friend who helps to care for him and support him. Our Student Social worker, took this case on, and was able to support Munzer and his carer to access Social Services. They were also able to access Charity organisations support. Munzer has been given the opportunity to discuss his journey to the UK as well as the emotional impact of his disability. This has been offered through a therapeutic element to the case work as well as supporting with practical tasks. The therapeutic work has been informed through Social Work Team Reflective Meetings and a framework based on Judith Herman's Stages of recovery.



Salford Drop-in

Since June 2015 we have registered 256 individuals for advice and 68 for English classes. In the New Year, we plan to run employability and wellbeing courses with partner organisations.

Our service users come from countries such as Sudan, Eritrea, Iran, Afghanistan, Kuwait, Syria, Pakistan and Nigeria, in that order. Current data shows that the centre is predominately accessed by males

This year many have presented to Revive with transition needs following a successful grant of Refugee Status, many who find themselves to be rendered homeless.

The challenges are more than ever; Many people accessing the service are homeless. There are few emergency housing options for immediate shelter

that are appropriate for Refugees. Families have long delays to benefits being put into place, leaving children with little income.

Some of the main areas of support are access to housing, benefits, employment, asylum support, immigration advice, family reunion, travel document applications and mental health support.

The Salford drop-in continues to be supported by our volunteers. Special thanks goes to Wilfred and Anne Hammond, Shelagh Lockhery, Brother Gervase O'Connel, Sister Eileen McConnon, Maureen Williams, Brother James Catterson, Alaeddin Nawat Musa, Masoud Jedi Alipour, Mohammed Yahaya, Shazia Nazir, Ahmed Khalif and all our volunteer interpreters.

Here are some case studies:

Alma from Syria

She had been granted refugee status but had been refused priority need with the local council. She was at risk of homelessness. Through sensitive and empathic discussion she gained trust with a worker at Revive and was able to disclose a history of sexual

violence and its impact to her wellbeing. With this information we were able to gather evidence to support her case for priority need with the council and made a successful review of the decision. She now has accommodation and is currently looking for work.

Ahmed from Sudan

He was having difficulties in registering with the GP and was experiencing flashbacks, insomnia and low mood. We arranged a duty appointment and were able to talk to Ahmed to help

him understand his symptoms. We contacted the local GP practice and provided a letter to register him and recommended a referral to psychology services. He is now much more settled and accessing appropriate support services.

From the Immigration department:

Since the official start of the Greater Manchester refugee Support Partnership Network project on 1st May 2015 the main focus of the immigration service has been working in a way that ensures that targets set by the lottery are fully met. Our main goal is to ensure that we provide assistance with OISC Level 2 Immigration Advice and Representation to 172 refugees and asylum seekers in one year and a total of 860 at the end of the five year cycle of the project. It would appear that this will not be difficult to achieve as demand for the service remains high due to limitations of the matters that legal aid funded services are able to take on.

The need for family reunification for newly recognised refugees remains an area of high need. Within the reporting

period, we have submitted 96 individual applications for family reunion and uptake of the service accelerated after the recruitment of the OISC Level 2 member of staff in August 2015.

Of the applications made 14 family members have been reunited, 8 applications been refused and are going through the appeals process. The rest of the applications remain outstanding with some entry clearance posts taking over the expected three months period to conclude cases.

Refugees have been assisted with other applications that are not family reunion related with 2 minors granted leave in line with their refugee parents, 1 applicant

granted settlement after five years as a refugee, 1 applicant granted a further period of DL after refusal of initial asylum claim.

The organisation has continued to assist vulnerable long term migrants seeking to remain in the UK on human rights grounds. With no legal aid in place for human rights based applications the service has accepted applications from those that would otherwise not submit the applications because they cannot afford paying private solicitors and need assistance with requesting for exemptions from paying stipulated Home Office application fees. 9 applicants were granted limited leave to remain in the UK on human rights grounds and three similar applications remain outstanding with good prospects of success.

A couple of applications for British Citizenship were submitted for 2 long term vulnerable service users of the services in the year. One was unfortunately refused because of tightening of the rules by the Home Office at the time the application was

sent off. One remains outstanding to date. Throughout the year the Beswick (Tuesday) Drop in Service has provided one off assistance with applications for biometric residence permits and travel documents. A lot of individuals attending have also been provided with one off advice and signposting services for matters outside of the organisation's remit. We specially thank these volunteers who have continued to support the Tuesday drop-in. Charlotte Allen, Sister Eileen McConnon, Blessing Bashorun, Siroosht Mihanparist and Ibrahim Elnour. The Salford (Wednesday) drop in service has become the hub for assisting newly recognised refugees with Convention Travel Documents. This has been possible because of the presence of long term dedicated OISC Accredited Volunteer Wilfred Hammond with the assistance of Christian Brother James Catterson. Since the year began over 75 applications have been submitted with 40 granted, one cancelled and the rest outstanding.

the main provider of accommodation and limited financial support. The application was successful and led to a grant of limited leave to remain in the UK for a limited period of two and a half years. Owing to changes in Home Office policy at the time Ms VA was granted leave with a condition limiting her from accessing public funds. Although she had two young children she went into employment as soon as she got permission to remain in the UK. Her relationship with her husband deteriorated and she suffered domestic violence. Her situation was compounded by the birth of her third child in 2014. She was abandoned by her husband in his tenancy and with no means of accessing public funds and struggled to secure accommodation in her own right. Children Social Services became involved in her case with the view of protecting the children. She was also provided with financial support as she could not continue in employment or access out of work public funds. Before her leave to remain in the UK

expired in September 2015 she once again approached Revive for assistance with her extension application. She could not afford the services of private solicitors nor could she pay for the requisite Home Office/ Migrant NHS Surcharge fees in excess of £1000. An application was submitted on behalf of Ms VA with evidence that she could not afford the fees required. This was accepted by the Home Office and the application has been accepted for consideration without the need to pay the application fees. A request has also been made that she is granted further leave to remain with access to public funds to avoid her ending up in a vulnerable situation. Prospects of success are good as the applicant has very good human rights grounds as a single mother of three British children. Ms VA continues to receive financial support from Social Services while the decision is pending and is relieved that she has had a valid application submitted.

Case Study

The organisation was approached for assistance by Ms V A for assistance with making an extension application for further leave to remain in the UK on human rights grounds. Ms VA was initially encountered three years ago where she was assisted

with her first application for leave to remain in the UK on human rights grounds. At the time she was in an abusive relationship with two children who are British Citizens. She received grudging assistance from her then partner who at the time was



Interpreters training session

The Year in Numbers

712

Total number of clients supported January - December 2015

85

Number who accessed the emergency food/clothing provision

101

Number that accessed the enrichment project

241

Number advised and supported at the Beswick drop-in

285

Number advised and supported at the Salford drop-in

"Amy has helped us a lot, treated us with respect and visited us whenever we needed support"

Service user

"I thank Fredha so much for all her help. She has done a lot of work with me and she is the only one that understands me, my child and I really trust her. Revive is very good!"

Service user

"I am very grateful for the opportunity given to me by Revive to volunteer. I have learnt a lot so far. Thank you Revive"

Volunteer

"Revive thank you for all you do for Refugees and people seeking asylum. You are truly touching lives"

Student



Our Enrichment projects

We continue to have our clients access our enrichment projects for social support, mental health support and to learn new skills. Our enrichment projects are holistic and therapeutic in nature, combating isolation, skill acquisition and empowering our clients

to continue to advocate for the rights of asylum seekers. The Women's group project, the Revive Action group project and the allotment project continues to empower and support our service users.

Revive Action Group (RAG)

The aim of Revive Action Group is to create awareness of Refugees and people seeking asylum, challenging the negative stigma and stereotype that is often attached to those who are seeking sanctuary. Within the reporting period, the group continues with sensitisation, edutainment through the use of the drama that tells the story of "Stephanie" and her experiences whilst tackling the tough immigration system in the UK.

We have since received very encouraging feedback from the teachers, saying that they were very pleased with Revive Action Group's input to "Respect Day" and the pupils' response to the Group. An evaluation conducted by the school found that 85% of pupils reported that they found the sessions "Enjoyable" - "Very enjoyable" and/or "Useful" - "Very Useful".

This year, Revive Action Group was invited to give a presentation to Year 9 of St Joseph's RC High School, Horwich, Bolton on 20th November 2015, as the final event in their 'Respect Day' - a day dedicated to promoting tolerance and diversity, focusing on the issues of refugees and asylum seekers. The group presented a song, drama, quiz on refugees and asylum seekers, designed to help students understand the situations faced by this group. Interestingly, the students were as well prepared and came up with good responses.



Introductory song



Stephanie is frisked before an interview with the Home Office



Appreciative audience



Revive Action Group with Charlotte Nicholas and teachers

The Women's Group

The women's group remains one of our popular enrichment projects, bringing women together for mutual support and cultural sharing. The group is coordinated by our volunteers Maureen Clarke and supported by Loretta Chukwudi, they continue to provide support, skills and friendship. The group still meets every Monday, between 1 and 3 pm, with an average attendance of 10 women at each session. Activities in the Women's Group include;

- Card making
- Knitting
- Crochet
- Chatting/socialising
- Origami

This year the women made lots of beautiful cards for different events like birthday; Get well, Sympathy, best wishes, hats, mittens, scarves, mug warmer. As with Revive's tradition, the group made customised cards to celebrate staff and volunteers on their special occasions and anniversaries.

Revive allotment programme



The Allotment programme is Revive's growing together therapeutic project, which has become attractive to refugees and asylum seekers, as well as the host community. Our clients and members of the community come to the garden to grow veggies, flowers, these men and women acquire gardening skills and learn how to make healthy meal. This year Revive got a £500 grant from Unicorn Grocery 1% fund for the allotment to help buy some gardening tools and all weather picnic table with shade to help create a community time and outdoor space.



Harvest time at the allotment

Women group in action



Volunteering at

Revive

This year, Revive's volunteering programme has experienced a high volume of applications from, interpreting to administrative volunteer. Revive continues to pride and depend on its pool of committed volunteers. This year, 15 new volunteers registered with Revive. At Revive, volunteering continues to provide opportunities to gain confidence, experience and

new skills. We also saw 3 volunteers, who are also service users gain admission into the university, 2 took up paid employment. We have had in house training sessions this year on Team building/bonding, Introduction to Interpreting and Translation, and continued supervision.

Some of Revive's volunteers



Volunteer roles at Revive

- Fund raising support
- IT Support
- Case work support
- Immigration support
- Admin and office support
- Interpreting
- Advice support
- Drop-in support/Socialising
- Office Porters
- Food bank/donation support

News and Events

Revive is the chosen year 9 charity of the year at Rainford High Technology College, Liverpool.

On Wednesday 9th December, Rainford High Technology College held a Christmas Fayre for the first time, to raise money and awareness for charities.

The year 9 students, who have decided that Revive will be one of their chosen charities for the academic year, contacted Revive for Christmas cards and crochet items to sell on a stall.

Four fantastic students (Kai and the three Lauren's), offered to give up their time to sell the items. They had an incredibly busy night, and raised an amazing £95. The students were incredibly enthusiastic to raise awareness to the audience about Revive and the importance of helping refugees and people seeking asylum, at a time when our world is in conflict over



what we should do. One student, Lauren M, said that everyone should see that "we are all equal" and we should all "help those who need it the most". The audience were awed at the level of passion exhibited by these students; one of them commented "brightening determination to change a pessimistic view of people".

'Refugee Crisis Response' and the call from Pope Francis

On Wednesday, 7th October 2015, a meeting was set up, following up on a call for action by Pope Francis on the Refugee Response. A request from our Bishop, John Arnold and the Bishops of England and Wales.

Caritas Diocese of Salford, Revive and partner organisations, have been asked to coordinate the response of the Diocese

of Salford to the Bishops request that we prepare to welcome refugees into our parishes and communities. The meeting was to ensure a practical measure was put in place to the refugee response. In attendance were stakeholders, faith based, Unions, charities, gate keepers. It was a fruitful meeting with coordinated action plan.

Celebrating our Volunteers

On Monday 7th December 2015, The Salford CVS organised the “Heart of Salford award”. This is an award aimed at celebrating volunteering in Salford. One of our volunteers, Sister Eileen McConnon was honoured on the day for her outstanding voluntary contribution in support of Revive’s work. Congratulations Eileen!.



Standing, second from the right Eileen McConnon

On Monday 14th December, Revive held a joint end of the year party and a farewell to Kenneth Okoli, Revive’s former manager for 6 years. It was also an opportunity to celebrate some of Revive’s volunteers. Revive’s Santa was in time from North Pole to present gifts to the children. The event was well attended.



Pictures from Revive’s end of year party 2015





At the End of year party, staff, volunteers and service users singing their different Countries National Anthem



Revive's former and present managers, Kenneth and Uchenna celebrating some of our volunteer's achievements



Pictures from Revive's end of year party 2015



Partners who support our work in many ways

We remain grateful to our funders, partners and supporters for their partnership and believe in us.

The Spiritans, The Big Lottery, Caritas diocese of Salford, British Red Cross, Rainbow Haven, Refugee Action, Unicorn grocery 1% fund, Medaille Trust, Fare Share, HEAP (Highfield Eco-Allotment Project), parishes within the diocese especially from St. Anne and St Brigid's parish, Our Lady of Dolours Kersal, St Ann's Stretford, the University of Salford Chaplaincy, St Mary's, Horwich, St. Joseph the worker parish, Irlam, St Vincent Altrincham, and our Lady of Grace, Prestwich.

Many schools have also been very generous to Revive this year in their donations of money, clothes, food parcels and support especially, St Brigid's RC primary school, St Ambrose preparatory school, Altrincham, St Mary and Philip Neri, Radcliff, St. George's high school, Walkden, Salford and St. Joseph High School, Horwich, Loretto Preparatory school, Altrincham, Loretto High School, Altrincham, Rainford Technology College.

Other organisations include; Freedom from Torture (Formerly Medical Foundation), Christian Brothers, Edmund Rice foundation, Just Youth / CHRISP, Rainbow Haven, Mary Strand Trust, Manchester Community Central, Salford CVS, St Vincent De Paul society, Churches Together Chislehurst.

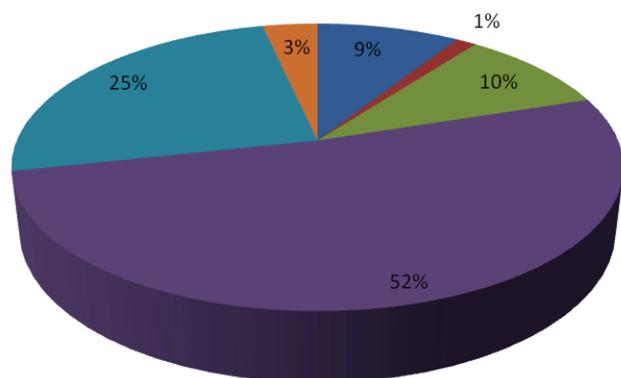
Primary Care psychology services, crisis mental health teams and primary care mental health services. These well established organisations demonstrate the reputable value of Revive and the quality of services we provide to adults with mental health problems who have suffered or been affected by torture and various forms of trauma in their countries of origin. We regularly work alongside statutory mental health services and in partnership with external organisations to access a range of expertise.

We also appreciate our partnership with Kate Nickson an immigration adviser from a Legal Aid service Protection of Human Rights. Greater Manchester Immigration Aid Unit, TS4SE.

Financial report

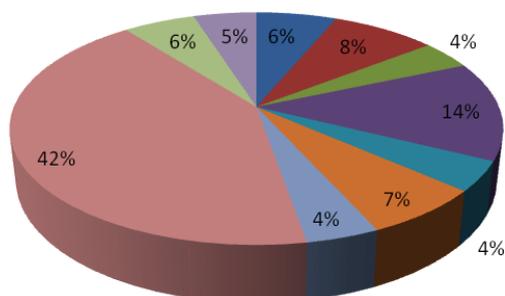
Income

■ Donations ■ Fundraising ■ Sponsorship ■ Grants ■ Spiritans grant ■ Student placement



Expenditure

■ Premises Expenses ■ Enrichment project
 ■ Outreach work ■ Volunteer expenses
 ■ Legal and professional Expenses ■ Administrative expenses
 ■ Travel expenses ■ Staff cost
 ■ Training support expenses ■ Charitable expenses



Advisory committee

Our Trustees continue to ensure the most effective operation of Revive, through an advisory committee that acts on their behalf attending to everyday affair of Revive and proffer advice when need be. Members of the 2015 Advisory committee are;

Foundation Members

- **Fr Terry Donnelly (Chair person)**
- **Fr Eamon Mulcahy**
- **Kevin Buchannan**
- **Lyn Sutcliffe**
- **Liz Gilmore**
- **Sissay Tedros**
- **Andrew Seedall**

Service User

- **Chenai Mudzamiri**

Ex Officio

- **Uchenna Odenigbo (Manager)**
- **Pat Okekearu (Secretary)**

REVIVE

Supporting Refugees & People seeking Asylum
187 Grey Mare Lane ,Beswick. Manchester. M11 3ND

We need your support!!!

Do you have:

- Time to give as a volunteer
- Toiletries
- Household items
- Spare computers
- Monetary donations
- Dried and tinned foods eg. Rice, oil, pasta, noodles, tinned tomatoes, beans, tuna, corned beef



Contact: Uchenna Odenigbo
Telephone: 0161 223 5668, Email: info@revive-uk.org

VOLUNTEERING PROGRAMME AT REVIVE



Do you want to give your time to a worthwhile project/ cause?

Do you have language skills in; Arabic, Albania, Farsi, Kurdish, Tigrinya, Ahmaric, Oromo, Ahmaric, Urdu, Punjabi, French, Spanish, Cantonise?

Walk alongside and support refugees and people seeking asylum through the following ways;

- Share your gifts, skills and talents
- Join our befriending team
- Provide various administrative support in the office/drop-ins
- Be a fund raiser
- Write articles,Blog, News letter, social media,website editing
- Help organise our enrichment projects. These are: women's group, allotment project, Revive Action group(campaign/ advocacy. We need help with building the group's confidence, public speaking, theatre skills).

Interested? Contact us at the address opposite or send an email to pat.o@revive-uk.org for more information.

E-mail: info@revive-uk.org - Website: www.revive-uk.org
Registered Charity No: 227350 - OISC No. N200900004

Main Office

Monday – Friday – 9:00am – 5:00pm

Revive: 187 Grey Mare Lane, Beswick, Manchester M11 3ND.

Tel: 0161 223 5668 Fax: 0161 2239195

Email: info@revive-uk.org Web: www.revive-uk.org

Advice Service/drop-in

Beswick

Tuesday – 11:30am-4:30pm (no appointment needed)

St Brigid's Parish Hall, Grey Mare Lane, Beswick, Manchester M11 3ND

Tel: 07500 662 596

Salford

Wednesday – 10:00am – 4:00pm

Spiritan Centre, Just Youth, North Allerton Road, Lower Kersal, Salford M7 3TP.

Tel: 07500 662 595

Enrichment Projects

Revive Women's Group

Monday 12.30pm-2.30pm @ St Brigid'S Parish hall

Grey Mare Lane, Beswick, Manchester M11 3ND.

Revive Allotment Project

Thursday 10:30am-2.30pm @ 187 Grey Mare Lane, Beswick, Manchester. M11 3ND

Revive Action Group (Campaign and Advocacy)

Friday 3pm – 5pm @ St Brigid'S Parish hall

Grey Mare Lane, Beswick, Manchester M11 3ND.